



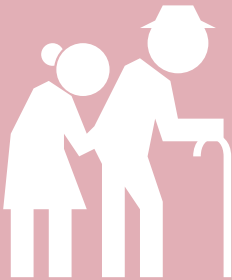
COMMUNITY LAYOUT

1. Should I rent or buy a senior apartment?
2. What types of apartments are open right now?
3. Is the facility in a good location?
4. What common spaces are available?



COSTS AND CONTRACTS

5. How much does Assisted Living cost for a couple?
6. What's the philosophy of senior care?
7. What unique rules exist?
8. Is there a waitlist?
9. Can seniors visit before moving in permanently?
10. Do you create a written plan according to the elderly's needs?
11. What can I do if I have a complaint?
12. Does the community allow you to speak to references?
13. Who draws up the Resident Service Plan?



SERVICES AND NEEDS

14. What does my monthly service fee cover?
15. Does the facility offer activities and events?
16. Does the facility offer transportation?
17. Will the new resident get along with neighbors?
18. What do you do to keep the elderly safe?
19. Will the facility continue to care for the seniors as their needs change?
20. What happens if there's an emergency?



FOOD AND MEAL OPTIONS

21. Are there various meal options available?



STAFF AND MEDICAL PRACTITIONERS

22. How well-trained are the staff?
23. What's the staff-to-resident ratio and staff turnover rate?
24. Are there on-site health facilities at the nursing home?
25. Do you offer end-of-life care or hospice care?